

## **Guernsey Squash and Racketball Association (G.S.R.A) – Payment Policy**

The following is confirmation of the GSRA payment policy.

- Players must pay their entry fee to the GSRA or applicable coaching staff prior to the commencement of the event unless the event being hosted has a specific payment plan or if the GSRA / coaching staff have agreed differently
- The GSRA reserves the right to withdraw any player from an event due to non-payment

## **Guernsey Squash and Racketball Association (G.S.R.A) – Refund Policy**

The following is confirmation of what the GSRA will refund to a player following withdrawal from an event.

1. If the withdrawal occurs prior to the closing date of the event – a full (100%) refund of the entry fee will be given
2. If the withdrawal occurs after the closing date but prior to the release of the draw – up to half (50%)\* refund of the entry fee may be given
3. If the withdrawal occurs after the closing date and after the release of the draw – no (0%)\* refund of the entry fee will be given
4. If the withdrawal occurs during the event – no (0%)\* refund of the entry fee will be given

If withdrawal from an event is due to injury, in the first instance the above criteria will apply, specifically the 1<sup>st</sup> and 4<sup>th</sup> points, however, if you are injured after the closing date and before or after the draw release it is at the GSRA's discretion as to what refund will be given and this will be discussed with you

This refund policy also applies to the Jupiter Premier League (JPL) and for the avoidance of doubt, the phrase "draw", used above, is replaced by "premier league fixtures and/or fixtures/schedule".

If you have paid for the full cost of the league upfront i.e. GBP 140.00 and you have to withdraw from the leagues in their entirety then a suitable refund can be discussed with the JPL Committee but as a guide, refunds will only be given for the cycles that the fixtures have yet to be released for. For example:

If you withdraw at the end of cycle 2 prior to the fixtures being released for cycle 3 you would be refunded for the remaining cycles (if you have paid in full) including cycle 3.

If you withdraw from a cycle mid-way through, premier league rule 10 will apply, and, as per point 4 above, you will also not be entitled to a refund (for this cycle).\*

If you pay for the JPL on a per cycle basis the above 1-4 points will apply.

For events such as group coaching sessions or sessions run by visiting coaches etc. Payment is to be received in full and prior to commencement of the event, if a player is to withdraw from the event - no (0%)\* refund will be given

For all other events, refunds will be given at the discretion of the GSRA and/or the coaching staff

*\*If you wish to discuss the applicable refund you can contact either the relevant organising coaching staff, organising committee or the GSRA Committee.*